

# Product Bulletin

## For Distribution To:

- International Distributors
- International Management
- U.S. Field Sales & Clinical Specialists
- U.S. Technical & Field Service

Date: December 7, 2018

## RE: Guarantee of RAPICIDE™ PA Compatibility with Transesophagealechocardiography (TEE/TOE) Probes

RAPICIDE™ PA High-Level Disinfectant (HLD), when used as directed in a ADVANTAGE PLUS™ Automated Endoscope Reprocessor or DSD EDGE™ Automated Endoscope Reprocessor, is compatible with (TEE/TOE) probes marketed by the following manufacturers: HEWLETT PACKARD, PHILIPS, GE, SEIMENS, SONOSITE, and ACUSON.

Based upon Medivators testing and validation protocols, we are quite confident that RAPICIDE PA High-Level Disinfectant, peracetic-acid based HLD will not only provide for the high-level disinfection of (TEE/TOE) probes, but also will not damage (TEE/TOE) probes (when used as directed). We offer the following guarantee:

If your (TEE/TOE) probe is damaged as a result of the proper use of RAPICIDE PA High-Level Disinfectant in the ADVANTAGE PLUS Endoscope Reprocessor or DSD EDGE Endoscope Reprocessor, we will pay the full cost of repair for any damage verified to be caused by exposure to RAPICIDE PA High-Level Disinfectant.

After initial inspection of your (TEE/TOE) probe inventory, and the subsequent use of RAPICIDE PA High-Level Disinfectant in an ADVANTAGE PLUS Endoscope Reprocessor or DSD EDGE Endoscope Reprocessor as described above, should any of your pre-inspected (TEE/TOE) probes be functionally or physically damaged (excluding normal cosmetic wear and tear) during the proper use of the disinfectant and reprocessor, Medivators will pay the full cost for the repair of the damaged (TEE/TOE) probe, as described below.

Any claims for (TEE/TOE) probe damage relating to the use of RAPICIDE PA High-Level Disinfectant with a Medivators endoscope reprocessor must be reported to Medivators within two business days following detection of the damage. A complaint record will be opened for the incident at that time.

Assessment of the reprocessor and/or disinfectant-related damage to a (TEE/TOE) probe will be conducted by a qualified independent firm or individual that provides inspection and repair of (TEE/TOE) probes. Should such assessment determine that the use of RAPICIDE PA High-Level Disinfectant in a Medivators reprocessor (when properly used per manufacturer's instructions) has indeed caused functional or physical damage to the endoscope, Medivators will pay the cost of repairs to the (TEE/TOE) probe that are specifically caused by and related to the use of the Medivators reprocessor and RAPICIDE PA High-Level Disinfectant.

Medivators reserves the right to modify or withdraw this guarantee with 90 days' prior notification.

If you have any further questions related to this or any other infection prevention topic, please do not hesitate to contact Medivators on 1-800-444-4729.

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Medivators Inc.  
14605 28th Avenue North  
Minneapolis, MN  
55447-4822 USA  
Tel: +1.800.444.4729  
Fax: +763.553.3387

Medivators BV  
Sourethweg 11  
6422PC Heerlen  
The Netherlands  
Tel: +31.45.5.471.471  
Fax: +31.45.5.429.595

Cantel Medical Asia/Pacific Pte. Ltd.  
1 A International Business Park  
#05-01 Singapore 609933  
Tel: +65.6227.9698  
Fax: +65.6225.6848

Cantel Medical Devices (China) Co. Ltd.  
Unit 804-805, Innov Tower Block A,  
1801 Hongmei Road, Xuhui, Shanghai 200233 China  
Tel: +86 21 60161380  
Fax: +86 21 61210913

[www.medivators.com](http://www.medivators.com)

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